



November, 2009

reachglobal
Develop. Empower. Release.

Dear Ministry Partner,

“What is meant by ‘member care’?” is a question I am often asked. Member Care is the service provided to members of a mission organization to enhance their wholeness and effectiveness in life and ministry. In ReachGlobal, we emphasize both “proactive care” as well as “reactive care.” That is, we desire to help missionaries when they are in crisis, but we also want to give them resources to build strength and effectiveness in personal lives and ministry. Member Care involves formal programs (e.g. Debriefing), but it also involves one-on-one relationships. “Care” includes the concepts of comfort, encouragement, challenge, coaching, protection, exhortation, correction and confrontation. Prayers for wisdom on our behalf are essential!

A recent note of encouragement from one of our missionaries says, *“I have been thinking about you and how vital your work is for our Mission and even in relation to the lost. Thank you!”* Member care is encouraging and equipping for effective ministry.

The members of my ENHANCE team (member care and development) are:

- *George and Donna Warren* who had previously served for 30 years in Venezuela. They care for our missionaries in Latin America, and also have frequent opportunities to minister in other parts of the world.
- *Paul and Judy Snuffer* minister to our workers in Asia. They have just returned from Manila, where they conducted Crisis Debriefing for national pastors and missionaries who had lost everything and suffered much trauma in the recent flooding.
- *Bruce and Donna Weatherly* live in Asia and serve our workers there. Bruce is a licensed psychologist and is able to use his abilities with our missionaries as well as nationals.
- *Sharlene Ortlund* also lives in Asia and primarily serves our singles. She draws from wisdom gained through 30 years of missionary experience.
- *Heidi Tunberg* works with our older missionary kids. She has 400 young adults ages 18-30 on her roster. She grew up on the mission field, and certainly understands these folk.
- *Sherrie Johnson* works with family ministries and has produced many quality publications and seminars. Sherrie will be retiring at the end of this year after 30 years with the Mission, and we are all going to miss her very much.
- My responsibilities as team leader include leading our team meetings, receiving monthly reports from the members, approving expense reports, and helping with needed resources. I provide oversight for the ENHANCE department for ReachGlobal, and also step in to help with individual issues with our missionaries.

Several members of the team help other mission organizations with resources and teaching. They are a great group, and I am so thankful for them and their heart for our missionaries. Pray that the Lord will add members to our team as He chooses.

Up Next:

- November 19-22, attending the Mental Health in Missions conference in Angola, IN.
- November 30 –Dec. 5 in Minneapolis for a week of staff meetings.
- December 6, I will be speaking at the Hamilton City EFC for the morning service.
- Jan.10-14, our semi-annual ENHANCE team meetings in Southern California

Many blessings to you,
Lois McMartin